

From: [RTA](#)
To: [Masson, Clyde](#)
Cc: [Groves, Mark](#)
Subject: Re: Fare Increase
Date: 19 June 2022 19:46:09

This is an EXTERNAL EMAIL. STOP THINK before you CLICK links or OPEN attachments.

Hi Clyde

Further to my email of 5 June 2022, we request that the Licensing Committee also considers changes to the soiling charges at the same time as when the fare increase is considered.

Currently we are able to charge £40.00 for soiling inside of the vehicle and £10.00 for outside of the vehicle.

These charges have been effective for a very long time, and do not reflect the clean up costs/time lost by drivers.

As such, we propose that the soiling charges for inside of the vehicle is set at £70.00 and £25.00 for outside of the vehicle.

Many thanks.

Asif

On Mon, 6 Jun 2022 at 08:14, Masson, Clyde <clyde.masson@reading.gov.uk> wrote:

Thanks Asif, we'll add this into your submission for the report.

Thanks

Clyde Masson

Principal Licensing & Enforcement Officer

Licensing | Directorate for Economic Growth and Neighbourhood Services

Reading Borough Council

Civic Offices, Bridge Street, Reading, RG1 2LU

0118 937 2453

07710 664 077

PLEASE READ - IMPORTANT INFORMATION - NO MORE ENTITLEMENTS TO

DRIVE

From 01 February 2019 we implemented changes to the way private hire, hackney carriage and school transport driver licence renewal applications were processed, as approved by the Licensing Committee on 11 April 2018. In addition, you are no longer required to contact the DBS for a disclosure. Please follow the link below for full information

<http://www.reading.gov.uk/taxilicences>

Dear Customer, as you will all be aware, due to the Covid-19 virus (Coronavirus), the Civic Offices have been closed to the Public. Please send any queries you have by email to: licensing@reading.gov.uk where they will be responded to as quickly as we can.

We will endeavour to continue to provide our services as best we can and thank you for your patience at this time.

Reading Borough Council collects personal information when you contact us to help provide a service to you. We will not share your information with third parties for marketing purposes unless required to do so by law. For more information on how we protect and use your information please see our privacy notice at www.reading.gov.uk/dataprotection

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From: RTA <readingtaxiassociation@gmail.com>
Sent: 05 June 2022 22:29
To: Masson, Clyde <clyde.masson@reading.gov.uk>
Cc: Groves, Mark <Mark.Groves@reading.gov.uk>
Subject:

This is an EXTERNAL EMAIL. STOP THINK before you CLICK links or OPEN attachments.

Hi Clyde

Further to my email of 11 May 2022 requesting a fare increase, please find below additional information.

In 2019 the Licensing Committee granted the hackney carriage trade a fare increase of 4.08% (Tariff 1) 0% (Tariff 2), giving an overall fare increase of 2.04%. On 2 January 2019 it became a compulsory requirement for all hackney carriage vehicles to offer card payment facilities to passengers. Furthermore due to Government legislation we are unable to apply any additional fees for card payments, however we are still required to pay a processing fee to the card machine provider for each and every transaction. Typically, this varies from 1.69% to 3.99% per transaction. In effect, this has meant that we did not see any real change despite the fare increase.

In the past six months, fuel (diesel) prices have increased by more than 50p per litre, with small increases occurring almost on a daily basis. This has increased our costs considerably.

As such, we would request that only Option 1 in our previous email is put forward for the Licensing Committee's consideration. This would enable us to recover the costs of the fuel increases and card payment transaction fees.

If you require any further information, please contact me.

Many thanks.

Asif